## **Notice of Meeting**

**Executive – Advisory Meeting** 

Councillor Bettison OBE (Chairman), Councillor Dr Barnard (Vice-Chairman), Councillors D Birch, Brunel-Walker, Harrison, Mrs Hayes MBE, Heydon and Turrell

Tuesday 31 August 2021, 5.00 pm Online Only - Via MST



## Agenda

Recommendations arising from this meeting will be considered in accordance with the delegations approved by Council on 28 April 2021.

Item	Description	Page
1.	Apologies	
2.	Declarations of Interest	
	Members are asked to declare any Disclosable Pecuniary or Affected Interests in respect of any matter to be considered at this meeting.  Any Member with a Disclosable Pecuniary Interest in a matter should withdraw from the meeting when the matter is under consideration and should notify the Democratic Services Officer in attendance that they are withdrawing as they have such an interest. If the Disclosable Pecuniary Interest is not entered on the register of Members interests the Monitoring Officer must be notified of the interest within 28 days.  Any Member with an Affected Interest in a matter must disclose the interest to the meeting. There is no requirement to withdraw from the meeting when the interest is only an affected interest, but the Monitoring Officer should be notified of the interest, if not previously notified of it, within 28 days of the meeting.	
3.	Minutes	5 - 6
	To consider and approve the minutes of the meeting of the Executive held on 20 July 2021.	
4.	Urgent Items of Business	
	Any other items which, pursuant to Section 100B(4)(b) of the Local Government Act 1972, the Chairman decides are urgent.	

## **Executive Key Decisions**

The items listed below all relate to Key Executive decisions, unless stated otherwise below.

## **Exclusion of the Press and Public**

Agenda items 5 and 6 are supported by annexes containing exempt information as defined in Schedule 12A of the Local Government Act 1972. If the Committee wishes to discuss the content of these annexes in detail, it may choose to move the following resolution:

That pursuant to Regulation 4 of the Local Authorities (Executive Arrangements) (Access to Information) Regulations 2012 and having regard to the public interest, members of the public and press be excluded from the meeting for the consideration of item 5/6 which involves the likely disclosure of exempt information under the following category of Schedule 12A of the Local Government Act 1972:

(3) Information relating to the financial or business affairs of any particular person (including the authority holding that information).

5.	Land at Coopers Hill	7 - 32					
	To recommend the appropriation of land at Coopers Hill for planning purposes and the engagement of statutory provisions which permit a local authority to override easements and other rights in land that has been appropriated for planning purposes.						
	Reporting: Sarah Holman						
6.	Home Care Support Framework Tender	33 - 96					
	To approve the Strategic Procurement Plan to tender for a Home Care Support service framework.						
	Reporting: Thom Wilson						
7.	Exclusion of Public and Press						
	To consider the following motion:						
	That pursuant to Regulation 4 of the Local Authorities (Executive Arrangements) (Access to Information) Regulations 2012 and having regard to the public interest, members of the public and press be excluded from the meeting for the consideration of item 8 which involves the likely disclosure of exempt information under the following category of Schedule 12A of the Local Government Act 1972:						
	(3) Information relating to the financial or business affairs of any particular person (including the authority holding that information).						
	NB: No representations were received in response to the 28 day notice of a private meeting.						
8.	Section 75 Agreement – Arrangements for 2021/22 and onwards	97 - 104					
	To approve the recommended Section 75 Arrangements for 2021/22 and onwards.						
	Reporting: Thom Wilson						

Sound recording, photographing, filming and use of social media is permitted. Please contact Hannah Stevenson, 01344 352308, hannah.stevenson@bracknell-forest.gov.uk, so that any special arrangements can be made.

Published: 20 August 2021





EXECUTIVE 20 JULY 2021 5.00 - 5.26 PM

#### Present:

Councillors Bettison OBE (Chairman), Dr Barnard (Vice-Chairman), Brunel-Walker, Harrison, Mrs Hayes MBE, Heydon and Turrell

## Apologies for absence were received from:

Councillor D Birch

#### 165. Declarations of Interest

There were no declarations of interest.

#### 166. Minutes

**RESOLVED** that the minutes of the meeting of the Executive on 1 June 2021 be confirmed as a correct record and signed by the Leader.

## 167. Urgent Items of Business

There were no urgent items of business, but item 7 had been deferred.

#### **Executive Decisions**

The Executive discussed the following items in an advisory capacity and made the following recommendations to the appropriate executive members who were to make the formal decisions under the powers delegated to them by the Leader:

## 168. Capital Expenditure Outturn 2020/21

**RECOMMENDED** to the Executive Member for Transformation & Finance that:

- 1 The outturn capital expenditure be noted.
- The carry forward of £25.007m from the 2020/21 capital programme to 2021/22 be approved.
- 3 That the financing of capital expenditure be noted.

## 169. Revenue Expenditure Outturn 2020/21

**RECOMMENDED** to the Executive Member for Transformation & Finance that:

- The outturn expenditure for 2020/21, subject to audit, of £87.592m, which represents an under spend of £3.615m compared with the approved budget be noted.
- 2 The budget carry forwards of £0.193m be approved.

- 3 Council be invited to note the Treasury Management performance in 202/21.
- 4 The earmarked reserves be noted.
- 5 The virements relating to the 2020/21 budget be approved.

## 170. Car Parking Infrastructure Switch Out Project - Multi Storey Car Parks Infrastructure

The Executive was advised that this item had been deferred.

## 171. Exclusion of Public and Press

**RESOLVED** that pursuant to Regulation 21 of the Local Authorities (Executive Arrangements) (Access to Information) Regulations 2000, members of the public and press be excluded from the meeting for the consideration of item 9 which involves the likely disclosure of exempt information under the following category of Schedule 12A of the Local Government Act 1972:

(3) Information relating to the financial or business affairs of any particular person (including the authority).

#### 172. Lateral Flow - Contract Matters

**RECOMMENDED** to the Executive Member for Adult Services, Health & Housing that:

- The proposed spend of £1.35 million (including a contingency of 20%) for the next phase of the Lateral Flow Test project be approved.
- A further Contract Standing Order waiver be approved in order to continue delivering community lateral flow testing in Bracknell Forest.
- That the current contractual arrangements with Solutions 4 Health be extended from 29 July 2021 until 31 March 2022.

**CHAIRMAN** 

To: EXECUTIVE 31<sup>th</sup> August 2021

## TOWN CENTRE REGENERATION Director of Resources

#### 1 Purpose of Report

- 1.1 In December 2020 the Council entered into a joint venture agreement with Countryside Properties (UK) Ltd forming Bracknell Forest Cambrium Partnership to redevelop a number of areas within the Town Centre.
- 1.2 Bracknell Forest Cambrium Partnership submitted a planning application (Reference 21/00233/FUL |) ("The Planning Application") which was considered by the Planning Committee on 19th August 2021, which concerns the regeneration and redevelopment of an area of land at Coopers Hill ("The Property") and comprises 52 new family homes, including 25% affordable homes.
- 1.3 It was resolved that planning permission be granted (subject to the completion of an Agreement to secure relevant planning obligations) pursuant to the Planning Application on 19<sup>th</sup> August 2021 21/00233/FUL ("the Planning Permission"), and thus in order to facilitate the implementation of the Planning Permission, this report seeks the approval of the Executive for Bracknell Forest Borough Council to confirm its decision to appropriate the Property for planning purposes in accordance with Section 122 Local Government Act 1972, that certain property rights and interests affecting the Property such as easements and restrictive covenants will be overridden pursuant to Section 203 of the Housing and Planning Act 2016 once the Planning Permission is implemented and that statutory compensation may be agreed with any affected parties and all appropriate legal documentation completed in relation thereto.

#### 2 Recommendations

- 2.1 To confirm the appropriation of the land at Coopers Hill edged red on the plan attached as exempt Annex B for planning purposes under Section 122(1) of the Local Government Act 1972 and to delegate all matters arising therefrom to the Borough Solicitor;
- 2.2 To note that the Property will be redeveloped pursuant to the Planning Permission or any variations to it or new planning permissions in respect of the Property) and that the provisions of s203-s206 of the Housing and Planning Act 2016 will apply to override rights, easements and covenants in favour of neighbouring and nearby properties that could be infringed by the development;
- 2.3 To give delegated authority to the Assistant Director; Property Services in consultation with the Borough Solicitor and the Executive Director: Resources to agree the settlement and documentation of any statutory claims with owners and occupiers of the neighbouring properties, together with any associated fees; to document any associated agreements, deeds of release etc that may be required and to note that the cost of the proposed settlement of compensation payments and associated fees affected by this scheme will be met by the the partnership (Bracknell Forest Cambrium Partnership, pursuant to the existing development agreements).

## 3 Reasons for Recommendations

- 3.1 Without the exercise of the Council's appropriation powers, parties who are affected by the diminution of their rights to light or other easements being affected have the ability to bring injunction proceedings to prevent the development of the Property This could potentially halt the project and would result in a delay to the delivery of the development.
- 3.2 As the Property is appropriated for planning purposes and the development of the Property will be in accordance with the Planning Permission section 203 Housing and Planning Act 2016 can be invoked to override existing rights without the possibility of injunctive legal proceedings potentially preventing development.
- **3.3** Pursuant to section 204, all affected parties with rights which are overridden are resolved by payment of statutory compensation.
- 3.4 The Council has made contact with all potentially affected parties by way of letter to inform them that the Council is to appropriate the Property for planning purposes; and in addition the Council has placed notices of intent to appropriate at key sites around the Coopers Hill site. . A list of the potentially affected parties and a detailed breakdown of their interest and potential compensatory figure can be found in the exempt Annex A1 and A2. If a claim is made and if agreement on compensation payment is not reached with any party, the matter can be referred to the Upper Tribunal for determination. The Council has asked for potentially affected parties to contact the Council to advise of their potential claim by 24<sup>th</sup> August 2021.
- 3.5 It was resolved to grant Planning Permission subject to completion of an Agreement to secure relevant planning obligations on 19<sup>th</sup> August 2021. Appropriation for planning purposes is considered to be beneficial to unhinder the process of development by injuction. Appropriation is a useful tool generally for development as it provides protection against both known and unknown restrictions (the "unknown unknowns"). Appropriation of the Site as provided for under Section 122 of the Local Government Act 1972, permits the Council to engage Sections 203 and 204 of the Housing and Planning Act 2016 once there is planning consent in place, the effect of which is to prevent injunctions from being sought in respect of infringements of rights to light any other easements and rights. This power to override rights extends not only to the local authority, but also to any person deriving title under them following a disposal. This approach therefore prevents an injunction being issued by benefitting neighbouring or nearby landowners, which might delay or obstruct development. Neighbouring landowners instead have a right to compensation, in accordance with the terms of the Housing and Planning Act 2016 when the development is carried out and the relevant right is infringed.
- 3.6 The restrictive covenant on the Property contained within a conveyance dated 26<sup>th</sup> August 1958 and made between (1) Bracknell Development Corporation and (2) The County Council of The Administrative County of Berkshire ("the Restrictive Covenant") is being dealt with in a parallel process as regards the interest of Homes England. The Council has been in correspondence with Homes England who are the statutory successors to the original beneficiary of the Restrictive Covenant and a deed of release in respect of the Restrictive Covenant has been agreed between the Council and Homes England. The appropriation powers will not therefore be engaged in respect of Homes England's interest, although the powers will be so engaged for any other potential beneficiaries of the Restrictive Covenant.

## 4 Alternative Options Considered

- 4.1 The Executive could decide not to endorse the recommendations made in this report. This would mean that the Council may need to develop an alternative approach to development of the Property. The Business Case that informed the Executive's decision to progress a Joint Venture partnership in February 2019 indicated that alternative approaches would be less likely to deliver the agreed objectives.
- 4.2 Not to proceed with the exercise of the Council's rights of Appropriation at the Property, which may lead to delays in the development due to potential injuctions which may be brought by the possible beneficiaries of any rights or covenants

## 5 Supporting Information

- 5.1 It was resolved to grant a Planning Permission subject to the completion of an Agreement to secure relevant planning obligations on 19<sup>th</sup> August 2021 and through the planning process, the Council has engaged and consulted a wide range of consultees upon the potential impact of development through a comprehensive pre planning engagement. The development proposal of 52 units comprising of houses and low level flats has been subject to a range of public awareness and engagement exercises, including public engagement prior to the submission of the application to the local planning authority. Public engagement has taken place using a number of means, including: c2300 newsletters to residents, social media and hard print advertising, c60 letters directly to neighbours in adjacent properties. The partnership also held 2 public webinars and 4 meetings with other stakeholders.
- **5.2** Comments received through any of the public engagement approaches were considered as part of the project group and updated proposals were submitted to the local planning authority.
- 5.3 Relevant planning matters have been largely dealt with and overcome through the planning application process. A small number of objections were received to the scheme, several of which were from direct neighbours to the site. All of these planning related objections are expected to be resolved through the formal planning process and there should be no technical objections outstanding.
- 5.4 Objections received by the planning application included:
  - Ecology loss of trees
  - Highways issues parking, increased traffic, pedestrian access
  - Overdevelopment of site
  - Overlooking

Pre-planning discussions with the planning authority had been ongoing throughout the planning process and any consultee concerns have been addressed through minor amendments to the scheme. A Planning Statement provides a detailed assessment of the proposals for the redevelopment of the Property in relation to national, strategic and local planning policy and other material considerations and was included in the Planning Application and concluded that planning permission should be granted, considering the statutory development plan and any other material considerations..

5.5 The Council considered the Planning Application as Local Planning Authority and granted Planning Permission subject to completion of an Agreement to secure

#### Part Exempt

relevant planning obligations at its advisory meeting on 19th August 2021, which was then formally ratified in line with the Council's temporary delegation protocols introduced while face to face meetings cannot be undertaken due to Covid restrictions. There is no reason to think that planning permission will not now be granted relatively soon. Any challenge needs to be brought by Judicial Review which must be commenced within 6 weeks from the date of the grant of Planning Permission (which will be post completion of the planning obligations Agreement) Furthermore, the resolution to grant the Planning Permission subject to completion of the Agreement provided strong support that the development will be of benefit to the public (covered further below), which may be relevant to the question for a court as to whether or not to grant an injunction, but is by no means conclusive in light of current case law. Significant uncertainty therefore leads officers to consider that removing the risk of injunction is important in order to ensure delivery of the scheme and its wider social benefits.

#### **5.6** Council's Statutory Powers

- a) Section 122 Local Government Act 1972 allows a Council to appropriate land for planning purposes, but only where it is no longer required for the purpose for which it is held immediately before the appropriation; and ii) the Council could in principle acquire the land for the 'new' purpose. To note S122 considerations are the precursor to S203 Housing and Planning Act 2016.
- b) In respect of the first of these requirements, when contemplating appropriation, a local authority must give specific consideration to the question of whether the land continues to be required for its existing purpose and in doing so, it must consider the comparative needs in the public interest for the existing use and the proposed new use. It is not necessary that the land should be surplus or unused.
- c) In respect of the second requirement for the application of section 122, in this case the new purposes are planning purposes. The Council has power to acquire land by agreement for planning purposes under section 227 of the Town and Country Planning Act 1990 to facilitate redevelopment if it is satisfied that the redevelopment would contribute to the achievement of the promotion of economic, social and/or environmental well-being of its area. The well-being benefits of the redevelopment are described in 5.17.
- d) Statute provides local planning authorities with a variety of powers to promote and facilitate development in their area, and central government encourages proactive use of these powers to facilitate regeneration and development
- e) S122 Local Government Act 1972 permits a principal council to appropriate for any purpose for which the council are authorised by this or any other enactment to acquire land by agreement any land which belongs to the council and is no longer required for the purpose for which it is held immediately before the appropriation; but the appropriation of land by a council by virtue of this subsection shall be subject to the rights of other persons in, over or in respect of the land concerned,
- f) S.203 of the Housing and Planning Act 2016 provides that where a Council acquires or appropriates land for planning purposes, easements and third-party rights may be overridden for the purposes of development of the land which is carried out in accordance with a planning permission. The easement or third-party are effectively converted from an injunctable property right into an

entitlement to statutory compensation. This therefore permits the proposed development to proceed.

- g) Once appropriation has been undertaken by the Council, it can override third party rights in the land by virtue of S203 Housing and Planning Act 2016 and both the Council and any party deriving title to the land from the Council, such as successors, tenants and mortgagees benefit therefrom once a Planning Permission is granted.
- h) The third-party owner of a property right or easement is entitled to statutory compensation under S204 Housing and Planning Act 2016 which is calculated as the reduction, or diminution, of market value of their benefitting property due to the overriding of their interest. Although <a href="mailto:s.204">s.204</a> does not explicitly fix a valuation date it appears likely to be the date (following appropriation and the grant of planning permission) when the statutory override of rights is triggered, i.e. when the works are carried out or the new use begins. Specialist valuation advice should always be sought, and should consider the nature of the interference, as any interference with the Human Rights of third parties must be justified in the public interest and proportionate, and the Council has indeed sought such advice, from Avison Young.

#### 5.7 Considerations

The powers contained within the two aforementioned Acts are very useful in allowing beneficial development and regeneration to proceed, but it is recognised that use of the powers will have an impact on the private rights of third parties. It is therefore necessary to ensure that proper consideration and justification is undertaken prior to the decision to appropriate the land and to override third party rights. As part of this, the Council needs to consider a number of matters and to comply with best practice and government guidance. The following considerations have been reviewed in respect of the proposed appropriation of Coopers Hill.

#### a) Is the use of powers required?

The use of the powers is required to ensure that any overriding third party interests are satisfactorily dealt with. The Council has reached an agreement regarding release of the Restrictive Covenant. The Council has also reached agreement with all the other parties who have occupational interests in the Property by the re provision of facilities elsewhere that are equally commodious, or alternatively the Council has used its landlord and tenant powers to ensure vacant possession, and subsequently is providing assistance in relocating the displaced occupants.

#### b) Will the use of powers facilitate carrying out of development?

The use of these powers will facilitate the carrying out of the planned development of the Property via the Bracknell Forest Cambium Joint Venture Partnership with Countryside Properties. This will provide new family homes, including affordable homes, supporting the council vision for regeneration of Bracknell Town centre.

# c) Will the use of these powers deliver economic, social or environmental wellbeing benefits?

The MHCLG 2019 guidance on use of compulsory purchase and the Crichel Down rules provides useful guidance. Officers are satisfied that the use of these powers will deliver economic, social or environmental wellbeing benefits as set out in para 5.9 below.

- d) Is it possible to achieve the benefits without infringement? t is not possible to redevelop Coopers Hill for a residential led scheme without considering overriding third party interests
- e) Is it in the public Interest for the underlying development to proceed?

Officers have carefully considered whether it is in the public interest for the underlying development to proceed, and are satisfied that it is, due to the continuing need for high quality affordable housing / necessity for making the best and most efficient use of publicly owned land and support the agreed principle of Bracknell Town centre regeneration.

f) Do the public benefits proportional to the outweigh on private rights of the affected third party?

Officers consider that the public benefits are substantial and outweigh the impact on other third parties of the interference with their private rights. In particular, that all benefitting parties have a right to statutory compensation for their loss and that assists in reaching this conclusion.

- 5.8 The use of these powers will deliver economic, social or environmental benefits through the proposed development at the Property via the Joint Venture. The principles of the Coopers Hill Development are to:
  - Make town centre living available for families, but also appealing to first time buyers and the elderly, in a choice of residential unit types within walkable reach of the town centre, enabling residents to access the amenities and attractions of the town centre.
  - To support the creation of an inclusive community.
  - Coopers Hill to be a beacon for sustainable housing delivery, combining the best of suburban development principles into a town centre location and that this site is a benchmark for high quality housing provision.
  - The site to retain a wooded environment through careful retention of existing
    mature trees and planting of new trees, creating a green and attractive setting for
    residential development including woodland spaces and communal shared play
    space.
- 5.9 The appropriation of the Sites being entered into with the joint venture and jointly being developed with Countryside UK (Properties) Ltd would support a number of priorities within the council plan by enabling development that would continue the successful regeneration of Bracknell town centre and secure delivery of the Council's agreed vision to; "deliver high quality development that supports a thriving, 18 hour town centre and catalyses further regeneration in the area, and that serves the needs of all residents and businesses, including new community facilities and affordable housing, fostering a sense of local ownership".

In summary the key wellbeing benefits delivered by Coopers Hill development include

- 52 new family homes including 25% affordable homes (social wellbeing)
- The new homes to be sustainable and high-quality design (environmental and social benefits)
- The new homes to be designed to attract a mixed and balanced community (social benefits)
- New homes in the town centre, in close proximity to employment and leisure opportunities and reducing need for travel (economic, social and environmental benefits)

- The development will be carefully landscaped, retaining existing trees and planting new trees (environmental benefits)
- Construction of the development will deliver new jobs in the area (economic benefits improving skills for local people, including support for young people via training and apprentices (economic benefits)
- Supports the council in delivering its strategic plan by the physical delivery of strategic regeneration vison for the town centre (economic benefit)
- Delivers residential uses that supports the ongoing regeneration of the town centre, contributing to economic development overall. (economic benefit)
- Allows the creation of a modern purpose-built youth facility (Bracken Walk) in a location which young people prefer (social benefit)
- 5.10 The project will thereafter move from the planning phase into the delivery phase including dealing with all the property aspects including rights and restrictive covenants.
- 5.11 Whilst the consultation undertaken by the Council in respect of the Planning Application was not directed towards the appropriation specifically, the consultation exercise has informed the scheme and this report and further public consultation is not considered necessary to enable the Council to form the view.
- 5.12 Furthermore, the resolution by the Council to grant Planning Permission (subject to the completion of an Agreement to secure relevant planning obligations) provides strong support that the development will be of benefit to the public, which may be relevant to the question for a court as to whether or not to grant an injunction, but is by no means conclusive in light of current case law. Further details are laid out in the exempt January 2021 report to Executive at a time when Appropriation was being considered to be implemented (subject to planning) in respect of Homes England's interest in the Restrictive Covenant
- 5.13 Appropriation requires more than a mere decision to hold land for a different purpose. Case law dictates that an authority cannot properly appropriate land to planning purposes unless it considers that the resulting interference with third party rights is necessary. A local authority cannot properly appropriate land to planning purposes unless it considers that it has good reason to interfere with third party rights which would be overridden by section 203 of the Housing and Planning Act 2016 as outlined below.
- 5.14 The DCLG's Guidance on Compulsory purchase process and The Crichel Down Rules (February 2018) advises that compulsory acquisition (a power which is different to s203 but similar in effect, both effectively disappropriate third parties of their land interests) "... should only be made where there is a compelling case in the public interest. An acquiring authority should be sure that the purposes sufficiently justify... interfering with the human rights of those with interests in the land affected....".

## **Human Rights**

5.15 Furthermore, following the introduction of the Human Rights Act 1998 the Council is required to act in accordance with the European Convention on Human Rights (ECHR) in deciding whether or not to implement the arrangements. Article 1 of the First Protocol of the ECHR provides that every natural or legal person is entitled to peaceful enjoyment of their possessions ("human rights"). Appropriation of property engages s.203 to authorise interference with rights of light and other easements

#### Part Exempt

involves interference with a person's rights under this Article. However, the right to peaceful enjoyment of possessions provided under this Article is a qualified rather than absolute right, as the wording of Article 1 of Protocol 1 permits the deprivation of an individual's possessions where it is in the public interest and subject to the conditions provided for by law and by the general principles of international law.

- 5.16 Due to the necessity for the Council to comply with its obligations under Article 8 of the Human Rights Act 1998 where the Council appropriates land for planning purposes, the Council has contacted each of the affected property owners in writing of the Council's intention to appropriate and its effect on their rights of light. Article 8(2) allows for interference which is "in accordance with the law and is necessary in a democratic society in the interests of national security, public safety or the economic well-being of the country, for the protection of health and morals, or for the protection of the rights and freedoms of others". There must therefore be a balancing exercise between the public interest and the individual's rights whereby any interference in the individual's rights must be necessary and proportionate. "Proportionate" in this context means that the interference must be no more than is necessary to achieve the identified legitimate aim, thereby striking a "fair balance" between the rights of the individual and the rights of the public. However, notwithstanding the overriding of their rights, compensation will still be available to those who are affected. On this basis it is considered that the public interest in facilitating the development of the Property outweighs the rights of the individuals to peaceful enjoyment of their possessions and to their homes and that the proposed use of s.203 powers results in a proportionate infringement.
- 5.17 Searches have identified utilities and infrastructure under the Property discussions are ongoing with Thames Water to understand their requirements in due course and to enter into any further legal agreements as required. The compensation will not be at the same level as statutory compensation as Section 203 does not apply to statutory undertakers.

#### 6 Consultation and Other Considerations

#### Legal Advice

The legal issues are dealt with within the body of the report regarding the Council having the statutory powers of appropriation under S122 Local Government Act 1972; and under S203 Housing and Planning Act 2016, to override existing third party rights; and by Section 204 of the Housing and Planning Act 2016, the Council is liable to pay compensation in accordance with the statutory provisions in respect of the interference with rights affected by the carrying out of building or maintenance works.

## Financial Advice

In exercising its statutory powers to appropriate the Property, the Council may incur compensation costs which are unquantified at this stage. Avision Young advisors to the Council have undertaken an exercise regarding the potential rights of properties close to Coopers Hill and the value of any compensation payable to affected parties. (Annex 1A and 1B). This indicates that infringed rights appear minimal and that compensation is unlikely to be payable to any party. However it would be prudent to expect that a small amount of legal expense may be incurred and to set aside a figure to be used to meet any claims.

#### Part Exempt

The survey costs from Avision Young are estimated to be around £7k plus VAT and paid out of existing LLP partnership budgets. The costs of the appropriation in total are to be borne jointly by Bracknell Forest Cambium Partnership. Any compensation costs will not be material in relation to the Council's expected financial benefit to be received from it's land value and profit share.

## Other Consultation Responses

6.3 None

## **Equalities Impact Assessment**

6.4 Undertaken previously as part of the decision to enter this land for development

Strategic Risk Management Issues

6.5 None

## Climate Change Implications

6.6 The recommendations in Section 2 above are expected to:

Have no impact on emissions of CO<sub>2</sub>.

Appropriation of the land will have no impact on emissions. However the development on the site will have regard to reducing the impact of the development through mitigation of build quality and design.

#### **Background Papers**

Annex A1 – Confidentail List of potential interest

Annex A2 Confidential Coopers Hill Map for Appropriation

Annex B Confidential Red line drawing Coopers Hill

#### Contact for further information

Stuart McKellar, Director: Finance - 01344 352180 Stuart.McKellar@bracknell-forest.gov.uk

Sarah Holman, JV Business Partner – 01344 354197 Sarah.holman@bracknell-forest.gov.uk



By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.



By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.



By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.



To: Executive 31 August 2021

## COMMISSIONING OF HOME CARE FRAMEWORK: ADULTS DIRECTOR OF PEOPLE

### 1 Purpose of Report

1.1 To seek Executive approval for the Strategic Procurement Plan (SPP) to tender for a Home Care framework to commence on 1<sup>st</sup> April 2022 for an initial 3 year term with the option to extend for an additional 3 years or portion thereof (3+1+1+1).

## 2 Recommendation(s)

## Approval is sought from the Executive for the following recommendation:

2.1 Executive to approve the Strategic Procurement Plan for procuring a home care service through a flexible framework under the Light Touch Regime as detailed in the Strategic Procurement Plan.

## 3 Reasons for Recommendation(S)

- 3.1 The Care Act 2014 places duties on local authorities to influence the Home Care market to ensure a sustainable, diverse, efficient and effective service that delivers better, innovative and cost-effective outcomes that promote the wellbeing of people who need care and support. For Bracknell Forest this is through the 'Community Based Support' framework (CBS) and a number of spot contracts. The CBS framework is due to end 31st March 2022.
- 3.2 Covid has added increased demand on the service where focus has been on home first and accelerated discharge strategies to alleviate pressures on the NHS. Analysis of the service also indicates a significant increase in demand for those suffering deficits in Memory and Cognition. This is supported by national trends in needs analysis and the increasing demands for dementia services. Support with Memory and Cognition is the most significant group after standard home care.
- 3.3 Analysis of alternative options has indicated that a flexible framework best meets the needs of the Council.

#### **Procurement and Care Act Compliance**

- 3.4 The procurement will ensure:
  - Compliance with the Council's Contract Standing, in accordance with the Public Contract Regulations 2015.
  - The council meets its Statutory Duties of The Care Act 2014 which sets out clear expectations for local authorities, including:
    - ensuring that people in need of services have a wide range of choice and are supported and encouraged to make their own decisions about their care
    - ensuring sustainability of the market and sufficiency of provision
    - ensuring appropriate oversight of delivery and the accountability of providers

## 4 Alternative Options Considered

4.1 As detailed in the Strategic Procurement Plan.

## 5 Supporting Information

5.1 An analysis of usage was completed in March 2021. The key findings are detailed in the SPP.

#### **Service Demand**

5.2 Demographically Bracknell has an increasing, ageing population with increasingly complex needs. Population data suggest a 3% increase in the 65+ population year on year with increasing associated needs such as deficits in Memory and Cognition. This is supported by national trends and the increasing demands for dementia services.

#### Home First - Hospital Discharges / Discharge to Assess Service

5.3 In addition to the increases in population and need, Hospital trusts and Community Health & Social Care partners are encouraged to adopt a 'home first' reablement model with the aim of reducing 'delayed discharges' and 'failed discharges'. 'Discharge to Assess' services ensure an individual is medically optimised and discharged for further assessment and long-term planning. There is movement towards the requirement for such discharges to be picked up within 24 hours, 7 days a week, adding further pressure and increasing demand on home care services.

#### **Market Feedback**

5.4 The council has held two market engagement events with around 25 interested parties at each event. This has enabled a good dialogue to support the procurement approach and service provision.

#### **User Engagement**

5.5 Additionally, the council is engaging with service users and their families. In March 2021 the council undertook a service user questionnaire covering 14 key areas.

5.6 Commissioning continue to undertake further engagement with service users and families in order to develop the service specification and potentially be part of the evaluation team.

#### 6 Consultation and Other Considerations

#### Legal Advice

6.1 Comments are detailed in the Strategic Procurement Plan

## **Financial Advice**

6.2 Comments are detailed in the Strategic Procurement Plan

#### 7 Consultation

#### **Principal Groups Consulted**

7.1 For the specification development, the project team consulted with operational adult social care teams, including Access to Resources, as well as service users and their families.

#### Method of Consultation

7.2 Soft market testing undertaken in April and May sought initial views of service users and the market. The engagements were undertaken to more robustly reflect service users' voice and capture the market's views.

## Responses Received

7.3 Consultation showed commitment and support for the project and an interest amongst the market.

## **Equalities Impact Assessment**

7.4 An initial impact assessment screening has been completed. This identified that a Full Equality Impact assessment was not required.

## Strategic Risk Management

7.5 The project identified some strategic risks that needed to be considered. These risks are detailed in the Strategic Procurement Plan

## Climate Change Implications

7.6 As this is reprovision of an existing service, analysis concludes that the recommendations contained within this report are expected to have no impact on emissions of greenhouse gases or the environment.

Contact for further information sam.morrison@bracknell-forest.gov.uk ben.sladden@bracknell-forest.gov.uk





## 57

## **Equalities Screening Record Form**

Date of Screening: February 2020	Directorate: People	Section: Strategic Commissioning
Activity to be assessed	Procurement of Home Care Services Framework	
2. What is the activity?	☐ Policy/strategy ☐ Function/procedure ☐ P	roject
3. Is it a new or existing activity?	☐ New ⊠ Existing	
4. Officer responsible for the screening	Alison Cronin	
5. Who are the members of the EIA team?	Alison Cronin, Liz Walker, Sally Cathcart-Cunniso	n
6. What is the purpose of the activity?	support to remain there; thereby preventing or delincludes activities such as personal care, discharge hospital admission and is a critical way of delivering 365 days a year to people with a range of disabilities. A key aspect of moving to the new arrangements will be and potential impact on service users. Where providers set up in order to manage the transition. The team providers with a particular focus on Care Act Community Bas organisations. Two providers terminated their continuous people who required the service. This resulted in the providers. Whilst this has led to choice and sufficient transparent methodology for securing care package rules and subsequently the public contract regulate.  • develop a compliant commissioning model.	e to encourage current providers onto the framework to minimise risks do not join the framework a Mobilisation & Transition team will be a will develop and manage the transition of packages and pliance.  Seed Support framework (CBS) and awarded contracts to 5 tracts within the first year, leaving a shortfall in provision for the council having to spot purchase services from other ency of provision it has resulted in an inequitable and nonges, which undermines the BFBC contract and procurement ions 2015.

				ensure services focus on individual needs and individually identified outcomes in terms of care are support through a framework of pre-approved providers									
7. Who is the activity designed to benefit/target?			2014. This will in Pe	People who are 18 years and over who are eligible for domiciliary care defined in legislation such as the 0/2014.  This will include, for example:  People who access social care support  People who access local health services  People with care and support needs, which includes people with a range of disabilities and health conditions									
Protected Characteristics				Please tio	,								
8. Disability Equality -	Ĭ		N	The impact is expected to be	Based on	ed on people in receipt of home care during 2019/20 & 2020/21, the Primary Support Reasons were:							
physical, mental health, learning or sensory disabilities and includes conditions such as						Primary Support Need	2019 to 2020	2020 to 2021	Change	% change			
dementia as well as hearing or sight impairment.						positive.	positive.		Standard Personal Care only	150	202	52	35%
								Support with Memory and Cognition	48	83	35	73%	
					Learning Disability	52	46	-6	-12%				
					Mental Health	13	15	2	15%				
			1										

Physical Support -Access and Mobility

Sensory Dual Impairment

Total

4

2

269

5

1

352

25%

-50%

31%

1

-1

83

				Analysis of the proportion split of the service indicates a significant increase in demand for those suffering deficits in Memory and Cognition. This is supported by national trends in needs analysis and the increasing demands for dementia services. Support with Memory and Cognition is the most significant group after standard home care.  There will be no change in eligibility for this service. Everyone, 18+ who meets the eligibility criteria is entitled to receive a service regardless of their disability.  Expectations around service accessibility will be specified within the contract.  Based on people in receipt of home care during 2019/20 & 2020/21 the ethnicity breaks down as:							
9. Racial equality	Υ	N	Yes.	Based on people in	receipt of home of	care during 201	19/20 & 2020/2	21 the ethnicity b	reaks down as:		
	V				Ethnicity	2019/2020	2020/2021	% change			
					White	254	336	32% increase			
					ВМЕ	12	13	8% increase			
					Unspecified	3	4				
					Total	269	353	31%			
				https://www.poppi.org.uk/	<del>(index.php</del> ange in eligibility f	or this service,	so everyone v	who is eligible, re	ns as supported by data from egardless of race, will be hin the contractual agreement.		

10. Gender equality	Y	N 🗹	Neutral impact is	Based on peo			e care di	uring 201	19/20 & 20	020/21 ind	dicates the b	reakdown between males
			expected		Gender	2019/20	0		2020/2	:1		
						18-64	65+		18-64	65+		
					Female	39	112	151	38	171	209	
					Male	48	70	118	51	93	144	
						87	182	269	89	264	353	
				where the proservice.  There is no in However, preprefer a fema There will be	portion of fe npact upon a ferences of p le carer etc. no change ir	males in an individu	receipt of ual as a care do	of care is result of impact s	their gendervice allows	the gendender.  Docation. For the content of the co	er difference or example, s eligible, re	is reversed in 65yrs+ cohis a national trend of the a female service user miggardless of gender, will be an the contract.
11. Sexual orientation equality	Y	N	Yes.	There is no er			·					al orientation.
12. Gender re- assignment	Y	N V	Neutral impact is expected	BFC do not gather information on this equalities strand. At this time there is no evidence to suggest a negative of positive impact on an individual as a result of gender reassignment.  Home care services are available to anyone who is eligible, regardless of any gender re-assignment.								

-	-	_
r		П
•	•	٠,
_	_	-

				Expectations around service accessibility will be specified within the contract.							
13. Age equality	Υ	N Ø	Yes	There is no envisaged negative impact upon an individual as a result of their age.  There will be no change in eligibility for this service, so everyone who is eligible will be entitled to a service.  Expectations around service accessibility will be specified within the contract.							
14. Religion and belief equality	Υ	N	Yes The impact is expected	Based on people in receipt of home care during 2020-21 (LAS Data), indicates the following breakdown between religion and belief:							
			to be positive		Religion Description+	Count Client	Percentage	2011 Census			
					Christian	62	83.8%	59.3%			
				<b>Muslim</b> 2 2.7%							
					No Religion	9	12.2%	25.1%			
					Not Stated	1	1.4%	-			
					Total responses	74	-	-			
					Not Recorded	201	-	-			
					Total clients	275	-	-			
	f National Statistics.gov.uk.  h 22, so reference is made and Belief criteria are esponded in comparison to										
				the population census  The impact is expected	data.	religions and	d beliefs, as the	e service is	available to everyone who		

15. Pregnancy and maternity equality	Υ	N	Neutral impact is expected.	No evidence could be found to suggest an adverse or positive impact based on pregnancy or maternity alone.
16. Marriage and civil partnership equality	Υ	N	Neutral impact is expected.	No evidence could be found to suggest an adverse or positive impact based on marriage or civil partnership alone.
17. Please give details of	of ar	ny oth	er potential	Carers
impacts on any other gr lower incomes/carer's/e forces communities) an	oup ex-of	(e.g. ffende	those on ers, armed	New figures released for Carers Week (8th – 14th June 2020) show an estimated 4.5 million people in the UK have become unpaid carers as a result of the Covid-19 pandemic.
community relations.	u oi	i pioi	nothing good	This is on top of the 9.1 million unpaid carers who were already caring before the outbreak, bringing the total to 13.6 million.
				2.7 million women (59%) and 1.8 million men (41%) have started caring for relatives who are older, disabled or living with a physical or mental illness.
				(Carers Week 2020 Research Report - Carers UK)
				The initial findings from the 2021 census are not anticipated to be published until March 22, but the JSNA in 2016 reported an estimate 10,125 informal carers in Bracknell Forest. This is an increase from the 2011 census, which indicated that there were approximately 9,600 carers in the local area. This indicates a potential increase of 5.5%.
				The impact is expected to be positive for carers, through delivery of safe and effective services supporting the care provided by carers.
				People on lower incomes & Armed forces community
				No evidence could be found to suggest an adverse impact on these groups.
18. If an adverse/negati identified can it be justi promoting equality of o group or for any other r	fied ppo	on gr rtunit	ounds of	n/a
19. If there is any difference in the impact of the activity when considered for each of the equality groups listed in 8 – 14 above; how significant is the difference in terms of its				n/a

_	
О	כו
7.	

nature and the number of people likely to be affected?			
20. Could the impact constitute unlawful discrimination in relation to any of the Equality Duties?	Y	N X	No adverse impacts have been identified.
21. What further information or data is required to better understand the impact? Where and how can that information be obtained?		Care A	ct 2014 stipulates how services should be delivered to people under Adult Social Care.
22. On the basis of sections 7 – 17 above is a full impact assessment required?	Y	N X	

23. If a full impact assessment is not required; what actions will you take to reduce or remove any potential differential/adverse impact, to further promote equality of opportunity through this activity or to obtain further information or data? Please complete the action plan in full, adding more rows as needed.

Action	Timescale	Person Responsible	Milestone/Success Criteria			
Equalities monitoring will be built into contract monitoring	From commencement of contract	Head of Strategic Commissioning	Equalities recording in LAS and evidence gathered from contract monitoring can be reviewed to identify any positive/negative impact on protected characteristics			
Annual Report on Equalities Monitoring – Services	Annual basis	Head of Strategic Commissioning	The Annual Report, which is completed each year on Equalities Monitoring – Services can be used for monitoring purposes. The report aims to show that the council is providing a fair and equitable service to all residents who are eligible for support.			
24. Which service, business or work plan will these actions be included in?	The People Directora	ate				

25. Please list the current actions undertaken to advance equality or examples of good practice identified as part of the screening?	Redefining service specification  The proposal to re-procure and re-commission home care support utilising an updated outcome focused service specification will provide individuals with tailored support linked to their assessed needs to support wellbeing and independence.
	Expectations around service accessibility, service flexibility and delivering person centred support will be specified within the contractual agreement.
	Having a larger, flexible framework will safeguard the service users as the council will be able to move away from having large number of service users with one provider, and the framework can be opened up to new providers if it cannot meet the demands for the service.
26. Assistant Director signature	Signature: Date:

When complete please send to <a href="mailto:abby.thomas@bracknell-forest.gov.uk">abby.thomas@bracknell-forest.gov.uk</a> for publication on the Council's website.



Ref No: S/DPIA No. 40

## SUMMARY DATA PROTECTION IMPACT ASSESSMENT TEMPLATE

**IMPORTANT:** The Council has a duty to do a Data Protection Impact Assessment (DPIA) in order to comply with the General Data Protection Regulations 2016 and the Data Protection Act 2018 where it intends to process (i.e. (anything you do with data) an individual's personal data that is likely to result in a high risk to the rights and freedoms of individuals).

In order to decide whether it is necessary to do a full DPIA please complete this Summary DPIA template as accurately as possible.

A full DPIA is an assessment process which will assist in identifying and minimising data protection risks associated with your project / initiative.

To complete check the **Yes/No** questions in the form as appropriate.

Please save a new version of this document and return your completed form to: <a href="mailto:mandy.byfield@bracknell-forest.gov.uk">mandy.byfield@bracknell-forest.gov.uk</a>. Use the same email for any queries.

Author contact & submission details					
Name	Liz Walker & Alison Cronin	Team		Commissioning	
Email	Liz.walker@bracknell- forest.gov.uk  Alison.cronin@bracknell- forest.gov.uk	Department	t	People	
Tel no	01344 351606 01344 351601	Date submit	tted	13/02/2020	
What prompted you to submit a summary DPIA?		PIA?	Procurement of a framework for home care services		
	lation / authority under whi that gives rise to the need to rsonal data	-	Care	Act 2014	

*Project / initiative details	
*Note: a project can be a new of	)

r review of: policy / strategy / function / procedure / project / service / organisation change / data sharing agreement / arrangement

Title: Framework for Home Care Service

## **Brief summary and description of the project / initiative:**

To procure a home care care service, through a framework arrangement. Home care Care is provided to people who still live in their own homes, but require additional support to remain there. This may include activities such as household tasks, personal care and other activities that allow people to maintain both their independence and quality of life – preventing more costly solutions such as residential care.

Regular home visits, from fully trained care workers, range from 30 minutes through to several hours a day and often include: -

- Personal / continence care
- Managing medication
- Helping to mobilise in and around the home
- Household tasks and meal preparation

Clinical care, including catheter and stoma managements	ement and	I PEG fee	eding
Proposed 'go live' / implementation date	01/04/202	22	
Will the proposal / project involve a procurement exercise		Yes ⊠	No
If YES, when will the tender be issued?	02/08/202	21	
In 2017 the council entered into a framework agreement the providers have since withdrawn from the framework. council having to enter into spot contract arrangements with the service). This has increased costs. If the project was proceed, this would result in:  None compliance with BFBC procurement & contract in accordance with the Public Contract Regulations.  Continued escalation of costs	with 5 prov This has revith 11 prov delayed or act rules a	viders. Twesulted in viders (70 unable to	o of the % of
Has an Information Sharing Agreement for this proportional states and initiated with Legal Services?	sal	Yes	No ⊠
Has a Privacy Impact Assessment / DPIA already bee initiated/completed for a similar project/initiative?	n	Yes	No ⊠
If YES, what was the name of the project/initiative?			

Does the proposal involve:	Yes	No
Processing *high volumes of <u>personal data</u> that affects a large number of individuals?	$\boxtimes$	
This could include:		
name, address, date of birth, gender, marital status, next of kin/family/other parties involved, well-being and care plans, details of risk, e.g. manual handling, incidents and accidents, safeguarding concerns, complaints, telephone number, images, information regarding personal circumstances related to care and support services		
*Large scale processing of data of special category or criminal offence data including:		
a) racial or ethnic origin		
b) political opinions,		
c) religious or philosophical beliefs,		
d) trade union membership,		
e) genetic data (e.g. DNA)		
f) biometric data (where used for ID purposes) (e.g. fingerprints)		
g) health (including provision of social care services)		
h) Sex life or sexual orientation		
i) Data related to criminal allegations, convictions or offences related security measures		
*Large scale – Consider, a) the number of individuals concerned, either as a specific number or as a proportion of the relevant population, b) the volume of data and/or the range of different data items being processed, c) the duration or permanence of the data processing activity, d) the geographical extent of the processing activity.		
This may include: ethnicity, religious beliefs, health and genetic data (by way of reference to genetic disorders): a), c, g, e (by way of reference to genetic disorders)	a	
3. Processing any biometric and/or genetic data?		
This could include details of genetic disorders e.g. Huntington disease		
4. Use systematic and extensive <u>profiling or automated</u> <u>decision-making</u> to make significant decisions about people?		×

	Once a person is assessed as eligible for services, information around their care needs are input into a Resource Allocation System (RAS), by their Practitioner within the council. The RAS calculates care needs into a personal budget (a weekly allocation of money to meet assessed needs), which is then submitted to panel for approval.		
5.	Profiling individuals on a *large scale? See 2. above.		$\boxtimes$
6.	Profiling children or automated decision-making or for marketing purposes, or offering or targeting marketing or online services at children (aged under 13)?		
7.	Use profiling, automated decision-making or special category data to help make decisions on someone's access to a service, opportunity or benefit?		×
	Once a person is assessed as eligible for services, information around their care needs are input into a Resource Allocation System (RAS) by the persons practitioner within the council. RAS calculates care needs into a personal budget (a weekly allowance of money to meet assessed needs). This is then taken to a panel for approval before being allocated to the person.		
8.	Matching data or combining datasets from different sources?		×
9.	Tracking an individual's location or behaviour?	$\boxtimes$	
10	Processing data could result in a risk of physical harm in the event of a security breach.	$\boxtimes$	
11	Collecting personal data from a source other than the individual without providing them with a privacy notice ('this is termed invisible processing')	X	
wi	or example: The Council receives personal data from third parties thout the individuals being aware, because issuing a privacy otice would prove impossible or involve disproportionate effort		
12	Systemic monitoring of individuals / public areas using overt or covert methods e.g. CCTV?		$\boxtimes$
13	.Use of new technologies (inc. introducing new or amending existing technology, systems or software)?		$\boxtimes$

14. Processing of data where the primary purpose is criminal law enforcement?	$\boxtimes$
15. Processing of data outside of the <b>European Economic Area</b> ?	$\boxtimes$
16. Use of innovative technology in combination with any of the criteria in the European guidelines.	$\boxtimes$
17. There is a change to the nature, scope, context or purposes to our processing.	$\boxtimes$
Where you have answered yes to the scale questions (1, 2 or 5 above) Indicate how many individuals will be affected	
There are 197 people currently receiving a service.	

# **Information Sharing**

Does the proposal involve:	Yes	No
Sharing personal data or special category data on a regular basis with an external third party?	$\boxtimes$	
If 'Yes' is there a valid Information Sharing Agreement (ISA) in place for the sharing you wish to undertake?		×
Changing the scope of an existing Information Sharing Agreement?	$\boxtimes$	

Please complete and return this form to: <a href="mailto:mandy.byfield@bracknell-forest.gov.uk">mandy.byfield@bracknell-forest.gov.uk</a>

You will then be contacted with the outcome of the assessment of the summary DPIA and proposed next steps.

Legal Services - Office Use

Data Protection Officer Review			
DPIA required?	Yes	No	
CCTV DPIA required?	Yes	No	
Is Investigatory Power Act authorisation required?	Yes	No	
Criminal Law Enforcement data processing?	Yes	No	
Comments including rationale:			
Procurement involved?	Yes	No	
Is a pre and post procurement DPIA likely to be required?	Yes	No	
Comments including rationale:			
Information Sharing Agreement required?	Yes	No	

Comments including rational	ale:					
Next Steps / Recommendati		risk n	nitigatio	on (i	ncludi	ng dates and any
meetings arranged with bus	iness)					
						Click here to enter a date.
						Click here to enter a date.
Name						
Job Title						
Date of review						
Submitter informed of next	steps	Yes	□ No		Date	Click here to enter a date.

When completed the above section may be sent as part of the Summary DPIA assessment response.



Ref No: S/DPIA No. 40

## SUMMARY DATA PROTECTION IMPACT ASSESSMENT TEMPLATE

**IMPORTANT:** The Council has a duty to do a Data Protection Impact Assessment (DPIA) in order to comply with the General Data Protection Regulations 2016 and the Data Protection Act 2018 where it intends to process (i.e. (anything you do with data) an individual's personal data that is likely to result in a high risk to the rights and freedoms of individuals).

In order to decide whether it is necessary to do a full DPIA please complete this Summary DPIA template as accurately as possible.

A full DPIA is an assessment process which will assist in identifying and minimising data protection risks associated with your project / initiative.

To complete check the **Yes/No** questions in the form as appropriate.

Please save a new version of this document and return your completed form to: <a href="mailto:mandy.byfield@bracknell-forest.gov.uk">mandy.byfield@bracknell-forest.gov.uk</a>. Use the same email for any queries.

Author conta	Author contact & submission details					
Name	Liz Walker & Alison Cronin	Team		Commissioning		
Email	Liz.walker@bracknell- forest.gov.uk  Alison.cronin@bracknell- forest.gov.uk	Department	t	People		
Tel no	01344 351606 01344 351601	Date submi	tted	13/02/2020		
What prompt	ted you to submit a summary Di	PIA?		urement of a framework ome care services		
provide a ser	egislation / authority under whi vice that gives rise to the need f personal data	<del>-</del>	Care	Act 2014		

\*Note: a project can be a new or review of: policy / strategy / function / procedure / project / service / organisation change / data sharing agreement / arrangement

Title: Framework for Home Care Service

## **Brief summary and description of the project / initiative:**

To procure a home care service, through a framework arrangement. Home Care is provided to people who still live in their own homes but require additional support to remain there. This may include activities such as household tasks, personal care and other activities that allow people to maintain both their independence and quality of life – preventing more costly solutions such as residential care. Regular home visits, from fully trained care workers, range from 30 minutes through to several hours a day and often include: -

- Personal / continence care
- Managing medication
- Helping to mobilise in and around the home
- Household tasks and meal preparation
- Clinical care, including catheter and stoma management and PEG feeding

Proposed 'go live' / implementation date	01/04/202	22	
Will the proposal / project involve a procurement exe	ercise	Yes ⊠	No
If YES, when will the tender be issued?	02/08/202	21	I
In 2017 the council entered into a framework agreement the providers have since withdrawn from the framework. council having to enter into spot contract arrangements the service). This has increased costs. If the project was proceed, this would result in:  Non-compliance with BFBC procurement & contract accordance with the Public Contract Regulations  Continued escalation of costs	with 5 proversity of the second with 11 proversity of the second with 11 proversity of the second with 5 proversity of the sec	viders. Twesulted in viders (70 unable to	o of the % of o
Has an Information Sharing Agreement for this prop already been initiated with Legal Services?	osal	Yes	No ⊠
Has a Privacy Impact Assessment / DPIA already be initiated/completed for a similar project/initiative?	en	Yes	No ⊠
If YES, what was the name of the project/initiative?			

Does the proposal involve:	Yes	No
Processing *high volumes of <u>personal data</u> that affects a large number of individuals?	$\boxtimes$	
This could include:		
Name, address, date of birth, gender, marital status, next of kin/family/other parties involved, well-being and care plans, details of risk, e.g. manual handling, incidents and accidents, safeguarding concerns, complaints, telephone number, images, information regarding personal circumstances related to care and support services, and financial information from the providers Electronic Time Monitoring system, which details delivery of care e.g. time of call, length of call.		
2. *Large scale processing of data of special category or criminal offence data including:		
a) racial or ethnic origin		
b) political opinions,		
c) religious or philosophical beliefs,		
d) trade union membership,		
e) genetic data (e.g. DNA)		
f) biometric data (where used for ID purposes) (e.g. fingerprints)		
g) health (including provision of social care services)		
h) Sex life or sexual orientation		
i) Data related to criminal allegations, convictions or offences related security measures		
*Large scale – Consider, a) the number of individuals concerned, either as a specific number or as a proportion of the relevant population, b) the volume of data and/or the range of different data items being processed, c) the duration or permanence of the data processing activity, d) the geographical extent of the processing activity.		
This may include: ethnicity, religious beliefs, health and genetic data: a, c, g, e (by way of reference to genetic disorders)		
3. Processing any biometric and/or genetic data?	$\boxtimes$	
This could include details of genetic disorders e.g. Huntington disease		
4. Use systematic and extensive <u>profiling or automated</u> <u>decision-making</u> to make significant decisions about people?		$\boxtimes$

	Once a person is assessed as eligible for services, information around their care needs are input into a Resource Allocation System (RAS), by their Practitioner within the council. The RAS calculates care needs into a personal budget (a weekly allocation of money to meet assessed needs), which is then submitted to panel for approval.		
5.	Profiling individuals on a *large scale? See 2. above.		$\boxtimes$
6.	Profiling children or automated decision-making or for marketing purposes, or offering or targeting marketing or online services at children (aged under 13)?		$\boxtimes$
7.	Use profiling, automated decision-making or special category data to help make decisions on someone's access to a service, opportunity or benefit?		×
	As above - once a person is assessed as eligible for services, information around their care needs are input into a Resource Allocation System (RAS) by the persons practitioner within the council. RAS calculates care needs into a personal budget (a weekly allowance of money to meet assessed needs). This is then taken to a panel for approval before being allocated to the person.		
8.	Matching data or combining datasets from different sources?		
9.	Tracking an individual's location or behaviour?	$\boxtimes$	
10			
10.	Processing data could result in a risk of physical harm in the event of a security breach.		
<b>11</b> .	event of a security breach.  Collecting personal data from a source other than the individual without providing them with a privacy notice ('this is termed invisible processing')  or example: The Council receives personal data from third parties	×	
11.	event of a security breach.  Collecting personal data from a source other than the individual without providing them with a privacy notice ('this is termed invisible processing')		
Fc with	event of a security breach.  Collecting personal data from a source other than the individual without providing them with a privacy notice ('this is termed invisible processing')  or example: The Council receives personal data from third parties thout the individuals being aware, because issuing a privacy		
For with no	event of a security breach.  Collecting personal data from a source other than the individual without providing them with a privacy notice ('this is termed invisible processing')  or example: The Council receives personal data from third parties thout the individuals being aware, because issuing a privacy otice would prove impossible or involve disproportionate effort.  Systemic monitoring of individuals / public areas using overt		
For with no 12.	event of a security breach.  Collecting personal data from a source other than the individual without providing them with a privacy notice ('this is termed invisible processing')  or example: The Council receives personal data from third parties thout the individuals being aware, because issuing a privacy office would prove impossible or involve disproportionate effort.  Systemic monitoring of individuals / public areas using overt or covert methods e.g. CCTV?		

16. Use of innovative technology in combination with any of the criteria in the European guidelines.	$\boxtimes$
17. There is a change to the nature, scope, context or purposes to our processing.	$\boxtimes$
Where you have answered yes to the scale questions (1, 2 or 5 above) Indicate how many individuals will be affected	
There are around 250 people currently receiving a service.	

# **Information Sharing**

Does the proposal involve:	Yes	No
Sharing personal data or special category data on a regular basis with an external third party?	$\boxtimes$	
If 'Yes' is there a valid Information Sharing Agreement (ISA) in place for the sharing you wish to undertake?		×
Changing the scope of an existing Information Sharing Agreement?	$\boxtimes$	

Please complete and return this form to: <a href="mailto:mandy.byfield@bracknell-forest.gov.uk">mandy.byfield@bracknell-forest.gov.uk</a>

You will then be contacted with the outcome of the assessment of the summary DPIA and proposed next steps.

<u>Legal Services - Office Use</u>

Data Protection Officer Review			
DPIA required?	Yes	No	
CCTV DPIA required?	Yes	No	
Is Investigatory Power Act authorisation required?	Yes	No	
Criminal Law Enforcement data processing?	Yes	No	
Comments including rationale:			
Procurement involved?	Yes	No	
Is a pre and post procurement DPIA likely to be required?	Yes	No	
Comments including rationale:			
Information Sharing Agreement required?	Yes	No	
Comments including rationale:			

Next Steps / Recommendations for risk mitigation (including dates and any meetings arranged with business)						
				Click here to enter a date.		
				Click here to enter a date.		
Name						
Job Title						
Date of review						
Submitter informed of next s	teps Ye	s 🗆 No	□ Date	Click here to enter a date.		

When completed the above section may be sent as part of the Summary DPIA assessment response.



# Data Protection Impact Assessment

# Ref. No. 40 – Domcare Framework

IMPORTANT: This Data Protection Impact Assessment (DPIA) is an important means of evidencing our compliance with the requirements of the Data Protection Act 2018 and the General Data Protection Regulation. It must be completed fully and accurately and submitted in good time to secure the necessary approvals prior to 'go live.'

The law requires that a **DPIA must be completed <u>before</u>** undertaking any processing of personal data (i.e. anything you do with data) which is 'likely to result in a high risk to the rights and freedoms of individuals'. There are defined criteria for what constitutes high risk processing and these are assessed via a Summary DPIA.

Have you previously completed a summary DPIA for this	Yes ⊠	No □		
project or initiative?				
If no, please contact the DPO bob.miller@bracknell-forest.gov.uk to request a				
Summary DPIA template to establish whether you need a full DPIA before				
proceeding.				

The DPIA should be a 'live' document. However, we also need to **ensure that the document has sign-off at the appropriate time(s) during project / initiative development and before data processing commences**. For instance, a DPIA is likely to be required and signed-off before any procurement exercise and refined thereafter with the supplier(s), when more information is known. Likewise, at pre and post a pilot or design and implement stages.

Beyond that, DPIAs should be systematically reviewed as part of the management of risk and in line with any recommended review dates given at the initial DPIA sign-off.

Much of the DPIA takes the form of a check list comprising yes / no questions with short explanations required. The DPO aims to work proactively with business leads to support them to complete their DPIAs and obtain the necessary approvals. When a full DPIA has been assessed as being needed via a Summary DPIA, the DPO will provide support.

Please send general queries about the DPIA process or form and / or return the form to bob.miller@bracknell-forest.gov.uk.

When completing the DPIA think about the security and protection measures you would want putting in place to address risk if it were your data!

This DPIA should be completed by the business owner of the change with the support of the DPO, and input from Procurement, ICT and Legal team colleagues, where appropriate.

# **Version History – Pre-Approval**

Version	Review date	Details of update	Completion Date	Approval Date
1.0AC		First draft	12/01/21	

# **Version History – Post-Approval & Review**

Version	Review date	Details of update	Completion Date	Approval Date

## 1. Contact details

Contact Details & Project / Initiative Title						
Author of this DPI	A (Business owner )					
Name of Author	Alison Cronin					
Job Title	Senior Commissioner					
Department/Team Name	Strategic Commissioning					
Email	Alison.cronin@bracknell- forest.gov.uk  Tel No Ext 1601					
Project Sponsor/D	irector/Information Asset Owner					
Name	Melanie O'Rourke					
Job Title	Executive Director: People					
Name / Title of project / initiative:						
Procurement of a framework for domiciliary care services						
Date DPIA Submitte	ed 18/12/2020					

# 2. Project / Initiative details

## Brief description of the project

Domiciliary care is provided to people who still live in their own homes but require additional support to remain there. The service supports adults with a wide range of conditions, which includes older adults, people with long term conditions, and people with dementia Services may include activities such as household tasks, personal care and any other activities that allows them to maintain both their independence and quality of life – preventing and or delaying more costly solutions such as residential care.

Regular home visits, from fully trained care workers, range from 30 minutes through to several hours a day and often include: -

- Personal / continence care
- Managing medication
- Helping to mobilise in and around the home
- Household tasks and meal preparation
- Clinical care this is specialised care and support involving training from specialist nurses. it needs to be delivered to the care agencies and can overlap with a health funded need.

Alongside these essential care tasks Domiciliary Care also provides a valuable source of companionship and brings comfort, the feeling of safety and friendship. This is often referred to as 'social care'. Social care can benefit (or improve) mental health and well-being, reduce social isolation and provides mental stimulation.

This DPIA covers the arrangement that will exist between the council and providers of domiciliary care services once the new framework is implemented. All domiciliary care arrangements are within borough.

The procurement is due to commence May 2021, with the framework commencing 1 April 22. Domiciliary care services are currently provided through a community based support framework with 3 providers, and 12 spot contracts. There will be no restriction on the number of providers on the framework.

What does the project / initiative involve and what does it aim to achieve (reference any project documentation where applicable)?

The Care Act 2014 sets out clear expectations for local authorities to ensure that people in need of services have a wide range of choice in terms of provision:

- Prevention: it is better to take action before harm occurs
- Proportionality: the least intrusive response appropriate to the risk presented
- Protection: support and representation for those greatest in need
- Partnership: Local solutions through services working with their communities communities have a part to play in preventing and reporting neglect & abuse

BFC seeks to commission a service that meets these requirements and is compliant with BFC Procurement and Contract Rules and in accordance with the Public Contract Regulations 2015. The objectives of the project are:

- That all people eligible for services receive good quality, affordable community services which focus on their individual needs and individually identified outcomes in terms of care and support through a framework of pre approved providers
- That people have choice, in relation to service provision
- Collaboratively develop and implement an efficient, transparent and compliant domiciliary care service

- Develop our provider market by opening and maintaining engagement and information sharing with all parties
- Influence an innovative domiciliary care and support market which is monitored regularly with effective governance

A Strategic Procurement Plan is being drafted at the time of completing this DPIA.

Has this project been proposed to / approved through a formal decision making route						
(e.g. been approved by committee / challenge panel?						
If yes, please provide details including date(s)	Yes	X	No	П		
A Strategic Procurement Plan (SPP) is being drafted, which will go to	.00		.,,			
DMT 16/3/21, for onward transmission to the Executive on 27/4/21.						
The Executive will be asked to approve the SPP. A copy of this DPIA						
will accompany the SPP. Subject to approval, a procurement will						
commence.						

#### 3. Data Protection

## Why is the use of personal data necessary for the purpose of the initiative?

What type of data processing is involved? What is the intended effect on individuals? What are the benefits of the processing for the individual, Bracknell Forest Council and more broadly?

People receive domiciliary care services in their own accommodation. The service will be provided in accordance with a care plan supplied by the council to the service provider. This will include details of the individual and their circumstances e.g. health, care and support requirements, and the outcomes to be achieved. The care plan contains the individual's signed consent for the information to be shared.

During the delivery of the service, further information will be gathered and exchanged between the council and the provider. This is required to ensure information is up to date, that services can be provided safely, in accordance with needs and to monitor that outcomes are met. It will also identify any changes in care needs, which would result in a reassessment of the person's needs.

Who is the data subject? Please indicate who will be affected by this project (Tick below all that apply)						
Service Users		Employees/Contractors		Suspected offenders		
Suppliers	$\boxtimes$	Advisors/consultants		License/permit holders		
Offenders		Benefits recipients		Inspected persons		
Claimants		Carers ( & Reps)	$\boxtimes$	Those captured on CCTV		
Students/pupils		Incident witnesses		Employees of other organisations		
Landlords		Complainants (& Reps)		Holders of Public Office		
Other:						

How many individuals are you processing the data of?

1 – 100		101 – 1	000	$\boxtimes$	1000+			Other Insert			
With what fre	allones	, will you	, he proce	ecin	n the data	2					
Ad hoc	□│□	aily	⊠ Wee	ekly		monthly		annually [			
							•				
What geograp	ohical a	area will	the proce	ssing	cover?						
Borough of B	rackne	II Forest									
Please indicate which of the following personal data (PD) will be used											
Forename	$\boxtimes$	Surnam	ne	×	Postal a	ddress	×	Post code			
Email address	$\boxtimes$	Age		$\boxtimes$	Date of	Birth	×	Gender	$\boxtimes$		
Mobile Number	×	Telepho Numbe		$\boxtimes$	NI Num	ber		] NHS number			
Unique ID number (e.g. Mosaic ID)		Online i (IP add etc.)	dentifier ress		Voice re	ecording		Image (photo or video of person)			
Personal financial details		No pers data he									
Other: manual						me and	conta	act details), relevar	nt		
incidents and a		•		•			/0.0				
Please indica	te whic	ch of the	tollowing	spec	cial categ	ory data	a (SC	D) will be used			
Criminal allegations convictions or offences (if relevant to the care)		Data of health inform			Data concern sex life orientati	or		Religious or philosophical beliefs			
Political opinions		Racia origin	l or ethnic	X	Biometr	ic data		Genetic data (in relation to sharing details on hereditary health issues)			
Trade Union membership		No sp	ecial ory data								
membership		Calego	ory uata								
Please indica	te in w	hich forn	nats this	data v	will be co	llected,	store	ed and shared?			
Audio Tape/Ca	assette		Digital do Spreadsl		ent (e.g. or word do	oc)	$\boxtimes$	Digital image	$\boxtimes$		
Digital Video/C images	CTV	×			c system (e.g. Fotal Mobile, BMS)			Emails	$\boxtimes$		
Paper docume	ents	$\boxtimes$	Web con	tent	·			Film/X-Ray			
Microfilm			Network drive)	Network Drive (e.g. G or U drive)				Video tape/DVD			
Other		•	Please indicate):					1			

Template Version 1.0 82 Page | 6

Will any third parties (i.e. non-BFC teams staff etc.) have access to data as part of this project initiative?	/ be proce	essing
If yes, please provide roles and organisation	Yes 🛚	No 🗆
Service Providers – sharing information between BFC and service provide the care and support required by the individual, with their service provider may also share information with their regulatory be Commission, health professionals, next of kin, in accordance with requirements.	consent. T ody, Care	he Quality
Please describe the data flows within this project. How is the data what format) and who receives it? What type of data is transmitted Special Category (= SCD); law enforcement (= LED); Where BFC is sender name the team. Where a third party is the sender / receiver, organisation(s). Please fill out the data flows sections below (addir where necessary) or insert a data flow map.	<ul> <li>personal</li> <li>the receive</li> <li>name the</li> </ul>	I (= PD); er /
Incoming data flows (i.e. to REC) - Tick hox if there are none		

organisation(s). Ple where necessary) of			ections below (adding	g extra lines
Incoming data flow			here are none	
Sender Name	Document type / Data format	Data type	Method of sending	Receiver Name
To be confirmed with service providers on the framework, after contract award	Email SharePoint file (TBA)	SCD	By email/phone/in person/ Sharepoint (TBA)	Adult social care teams, Access to Resources, Commissioning team
To be confirmed with service providers on the framework, after contract award	Email SharePoint file (TBA)	PD Choose an	By email/phone/in person/ Sharepoint (TBA)	Adult social care teams, Access to Resources, Commissioning team
Internal data flows	(i.e. within BFC) -	item.	f there are none	
Sender Name	Document type / Data format	Data type	Method of sending	Receiver Name
Adult Social Care teams, Access to Resources, Commissioning Teams	Email Documents	SCD	Email/phone/in person/hard copy documents	Adult Social Care teams, Access to Resources, Commissioning Teams
Adult Social Care teams, Access to Resources, Commissioning Teams	Email Documents	PD	Email/phone/in person/hard copy documents	Adult Social Care teams, Access to Resources, Commissioning Teams
		Choose an item.		
External data flows	(i.e. out of BFC)		if there are none	
Sender Name	Document type / Data format	Data type	Method of sending	Receiver Name
Adult Social Care teams	Emails, documents	SCD	Email, post, phone/in person (at meetings)	Service Provider/s on framework and spot providers

Choose an				
Any comments about data flows:				
The final data flow will be developed and finalised with the servic framework after contract award, as it may depend on their propos models.  There may be occasions that the data received from the provider	ed ope	rating		9
internally, will need to be shared around safeguarding issues (as in the Care Act 2014). This process is covered by the respective sinformation sharing protocol.				
Is any Personal Data being held in / transferred to outside the Eur Area (EEA) – this includes servers outside the EEA?	opean	Econ	omic	
If yes, please provide details:	Yes		No	$\boxtimes$
Is any further use to be made of the data (i.e. beyond what it was	collecte	d for	)?	
If yes, please provide details:	Yes	$\boxtimes$	No	
The service providers will be required to provide data reporting as part of the contract monitoring detailed in the contract, but this will be				
anonymised whenever possible, and to their registration inspection,				
Care Quality Commission. It will also be used as appropriate for				
equality and diversity purposes.				
Describe the training employees/users will receive to support new	y wave	of		
working/system. What supporting materials/guidance will be avaiusers?			oloye	es/
The council provides appropriate training to staff, for example, through				em,
coaching, and formal training sessions. This includes LAS training, wh before access is granted to the system, due to the sensitive nature of the system.				
contains. This is supported through relevant materials, processes and				:1
Confirm that there is a process in place for ensuring that persona and is reviewed where necessary				
There are numbers of way information is updated. This could be through other contact with service users and relatives/carers.	gh annu	al rev	riews	and
Describe how you will minimise the collection and use of persona	ıl data			
Is the data being obtained the minimum amount necessary to achieve the objectives (i.e. necessary and proportionate)	Yes	$\boxtimes$	No	
Will pseudonymisation or anonymisation be put in place (i.e. technical measures to de-identify personal data)?	Yes	$\boxtimes$	No	
Comments:	·			
During the mobilisation period for the framework, there will be discussi				
personal data to be collected in order to deliver the service. these disc include the level of security that will be in place to protect all personal				ı it
will be shared e.g. use of secure emails	aata HEP	u, and	. 11UV	16
How will you ensure the data is only kept as long as necessary ar	nd in lin	e wit	h the	

How will you ensure the data is only kept as long as necessary and in line with the BFC Retention Schedule HERE? (e.g. a system may prompt review or auto deletes after so many days etc. or an operational procedure may require manual data deletion.)

Bidders will be expected to complete information on their data protection processes, including data retention. The final process will be agreed during the mobilisation period for the framework.

Internal data will be retained and stored in accordance with the council's retention Schedule and data management and data retention policy. Each team is responsible for the appropriate implementation of the policy, and SharePoint is currently being implemented.

If this is a new system replacing in whole or part of an existing system, please explain what is happening to the existing system and the data within it. (Include here details of how the existing system is being decommissioned, who is the named individual responsible for the decommissioning, what is happening to the data (how is it being disposed), and the timescales for the completion of this work.

The framework will be replacing current arrangement for the Community Based Support framework and spot contracts.

It is hoped that all current service providers of domiciliary care will apply for the framework, and be successful. Where this is the case, people will remain with their existing providers, so there will not be a need to exchange information.

In the event that any service providers do not bid, or are not successful, discussions will be held with these providers to agree how any information will be shared with incoming providers. It should be noted, that people will be offered the option of a direct payment if they would prefer to remain with their existing providers, rather than transfer to a new service provider. This may reduce the level of information sharing as part of this project

Information Asset Register				
Will entries relating to Information Assets and Data Flows need to be added / updated as a result of this project / initiative?	Yes		No	$\boxtimes$
If NO, please state rationale and if YES please give details and time	frame	s:		
The relevant section in the council's Retention and Disposal policy is A need updating as this project is not for a new service. We are only repla are already doing. However, the processing will be recorded in the Cour Processing Activities (ROPA) – link: Access to Information - ROPA - All (sharepoint.com)	icing so ncil's R	ometh ecord	ning v d of	
On autotion				
Consultation  Have you consulted with individuals (e.g. via user groups) about	I			
the new / change to processing of their data either discreetly or as part of project / initiative consultation?	Yes	Ц	No	
Comments - describe the methods of consultation but if not, why have a As part of the project the council will consult with people who receive see the planning stage, and no dates or agendas have been set at the time DPIA, however, we do not anticipate any changes to the way people's obtained but this will be kept under review.	rvices. of com	This pletin	is stil g this	ll in S
Individual Rights – note where not applicable record N/A in commen	ts sect	ion		
To be Informed - Will individuals know what you're doing with their personal data at the outset? (this is typically done via a privacy notice)?	Yes	$\boxtimes$	No	
If so, how (include details of plans to revise / draft privacy notice(s) or oprocessing is covered in the BFC Corporate Privacy Notice? In accordance with BFC Corporate Privacy Notice. Will be discussed with service providers during the mobilisation period, 21			า 21-ไ	Mar
To have access to their data – Will you be able to produce copies of data for individuals if they request access to their data?	Yes	$\boxtimes$	No	

Will be discussed with service providers during the mobilisation period, between Jan 22-Apr 22  To have their data erased - Will you be able to erase people's data (note: this right will only apply in limited circumstances?  If so, how?  In accordance with BFC Corporate Privacy Notice.  Will be discussed with service providers during the mobilisation period, between Jan 22-Apr 22  To object to / restrict their data being processed - Will you be able to temporarily / permanently stop processing an individual's data (note: in limited circumstances processing may have to be suspended / ended)?  If so, how?  In accordance with BFC Corporate Privacy Notice.  Will be discussed with service providers during the mobilisation period, between Jan 22-Apr 22  To have their data corrected - Will you be able to correct an individual's data to make it accurate?  If so, how?  In accordance with BFC Corporate Privacy Notice.  Will be discussed with service providers during the mobilisation period, between Jan 22-Apr 22  To challenge automatic decision-making (including profiling) and have the decision reviewed (i.e. human intervention?)  If so, how?  In accordance with BFC Corporate Privacy Notice.  Will be discussed with service providers during the mobilisation period, between Jan 22-Apr 22  To challenge automatic decision-making (including profiling) and have the decision reviewed (i.e. human intervention?)  If so, how?  In accordance with BFC Corporate Privacy Notice.  Will be discussed with service providers during the mobilisation period, between Jan 22-Apr 22  To data portability – to request a copy of their data in a structured, commonly used and machine readable format (note: this right will only apply in limited circumstances)  If so, how?  In accordance with BFC Corporate Privacy Notice.  Will be discussed with service providers during the mobilisation period, between Jan 22-Apr 22  A. Information Technology & Security – to be completed in conjunction with the assigned ICT officer (designated through Business Partner	If so, how? In accordance with BFC Corporate Privacy Notice.				
data (note: this right will only apply in limited circumstances?  If so, how?  To object to / restrict their data being processed - Will you be able to temporarily / permanently stop processing an individual's data (note: in limited circumstances processing may have to be suspended / ended)?  If so, how?  In accordance with BFC Corporate Privacy Notice.  Will be discussed with service providers during the mobilisation period, between Jan 22-Apr 22  To have their data corrected - Will you be able to correct an individual's data to make it accurate?  If so, how?  In accordance with BFC Corporate Privacy Notice.  Will be discussed with service providers during the mobilisation period, between Jan 22-Apr 22  To challenge automatic decision-making (including profiling) and have the decision reviewed (i.e. human intervention?)  If so, how?  In accordance with BFC Corporate Privacy Notice.  Will be discussed with service providers during the mobilisation period, between Jan 22-Apr 22  To challenge automatic decision-making (including profiling) and have the decision reviewed (i.e. human intervention?)  If so, how?  In accordance with BFC Corporate Privacy Notice.  Will be discussed with service providers during the mobilisation period, between Jan 22-Apr 22  To data portability – to request a copy of their data in a structured, commonly used and machine readable format (note: this right will only apply in limited circumstances)  If so, how?  In accordance with BFC Corporate Privacy Notice.  Will be discussed with service providers during the mobilisation period, between Jan 22-Apr 22  4. Information Technology & Security – to be completed in conjunction with the assigned ICT officer (designated through Business Partner)	Will be discussed with service providers during the mobilisation period,	betwee	en Jai	า 22-	Apr
In accordance with BFC Corporate Privacy Notice.  Will be discussed with service providers during the mobilisation period, between Jan 22-Apr 22  To object to / restrict their data being processed - Will you be able to temporarily / permanently stop processing an individual's data (note: in limited circumstances processing may have to be suspended / ended)?  If so, how?  In accordance with BFC Corporate Privacy Notice.  Will be discussed with service providers during the mobilisation period, between Jan 22-Apr 22  To have their data corrected - Will you be able to correct an individual's data to make it accurate?  If so, how?  In accordance with BFC Corporate Privacy Notice.  Will be discussed with service providers during the mobilisation period, between Jan 22-Apr 22  To challenge automatic decision-making (including profiling) and have the decision reviewed (i.e. human intervention?)  If so, how?  In accordance with BFC Corporate Privacy Notice.  Will be discussed with service providers during the mobilisation period, between Jan 22-Apr 22  To data portability - to request a copy of their data in a structured, commonly used and machine readable format (note: this right will only apply in limited circumstances)  If so, how?  In accordance with BFC Corporate Privacy Notice.  Will be discussed with service providers during the mobilisation period, between Jan 22-Apr 22  4. Information Technology & Security - to be completed in conjunction with the assigned ICT officer (designated through Business Partner)		Yes	$\boxtimes$	No	
able to temporarily / permanently stop processing an individual's data (note: in limited circumstances processing may have to be suspended / ended)?  If so, how?  In accordance with BFC Corporate Privacy Notice.  Will be discussed with service providers during the mobilisation period, between Jan 22-Apr 22  To have their data corrected - Will you be able to correct an individual's data to make it accurate?  If so, how?  In accordance with BFC Corporate Privacy Notice.  Will be discussed with service providers during the mobilisation period, between Jan 22-Apr 22  To challenge automatic decision-making (including profiling) and have the decision reviewed (i.e. human intervention?)  If so, how?  In accordance with BFC Corporate Privacy Notice.  Will be discussed with service providers during the mobilisation period, between Jan 22-Apr 22  To data portability - to request a copy of their data in a structured, commonly used and machine readable format (note: this right will only apply in limited circumstances)  If so, how?  In accordance with BFC Corporate Privacy Notice.  Will be discussed with service providers during the mobilisation period, between Jan 22-Apr 22  A Information Technology & Security - to be completed in conjunction with the assigned ICT officer (designated through Business Partner)	In accordance with BFC Corporate Privacy Notice. Will be discussed with service providers during the mobilisation period,	betwee	en Jai	า 22-/	Apr
In accordance with BFC Corporate Privacy Notice.  Will be discussed with service providers during the mobilisation period, between Jan 22-Apr 22  To have their data corrected - Will you be able to correct an individual's data to make it accurate?  If so, how?  In accordance with BFC Corporate Privacy Notice.  Will be discussed with service providers during the mobilisation period, between Jan 22-Apr 22  To challenge automatic decision-making (including profiling) and have the decision reviewed (i.e. human intervention?)  If so, how?  In accordance with BFC Corporate Privacy Notice.  Will be discussed with service providers during the mobilisation period, between Jan 22-Apr 22  To data portability – to request a copy of their data in a structured, commonly used and machine readable format (note: this right will only apply in limited circumstances)  If so, how?  In accordance with BFC Corporate Privacy Notice.  Will be discussed with service providers during the mobilisation period, between Jan 22-Apr 22  4. Information Technology & Security – to be completed in conjunction with the assigned ICT officer (designated through Business Partner)  Technology, systems and software	able to temporarily / permanently stop processing an individual's data (note: in limited circumstances processing may have to be suspended / ended)?	Yes	$\boxtimes$	No	
If so, how?  In accordance with BFC Corporate Privacy Notice.  Will be discussed with service providers during the mobilisation period, between Jan 22-Apr 22  To challenge automatic decision-making (including profiling) and have the decision reviewed (i.e. human intervention?)  If so, how?  In accordance with BFC Corporate Privacy Notice.  Will be discussed with service providers during the mobilisation period, between Jan 22-Apr 22  To data portability – to request a copy of their data in a structured, commonly used and machine readable format (note: this right will only apply in limited circumstances)  If so, how?  In accordance with BFC Corporate Privacy Notice.  Will be discussed with service providers during the mobilisation period, between Jan 22-Apr 22  4. Information Technology & Security – to be completed in conjunction with the assigned ICT officer (designated through Business Partner)	In accordance with BFC Corporate Privacy Notice. Will be discussed with service providers during the mobilisation period,	betwee	en Jai	n 22- <i>i</i>	Apr
In accordance with BFC Corporate Privacy Notice.  Will be discussed with service providers during the mobilisation period, between Jan 22-Apr 22  To challenge automatic decision-making (including profiling) and have the decision reviewed (i.e. human intervention?)  If so, how?  In accordance with BFC Corporate Privacy Notice.  Will be discussed with service providers during the mobilisation period, between Jan 22-Apr 22  To data portability – to request a copy of their data in a structured, commonly used and machine readable format (note: this right will only apply in limited circumstances)  If so, how?  In accordance with BFC Corporate Privacy Notice.  Will be discussed with service providers during the mobilisation period, between Jan 22-Apr 22  4. Information Technology & Security – to be completed in conjunction with the assigned ICT officer (designated through Business Partner)		Yes		No	
If so, how? In accordance with BFC Corporate Privacy Notice. Will be discussed with service providers during the mobilisation period, between Jan 22-Apr 22  To data portability – to request a copy of their data in a structured, commonly used and machine readable format (note: this right will only apply in limited circumstances)  If so, how? In accordance with BFC Corporate Privacy Notice. Will be discussed with service providers during the mobilisation period, between Jan 22-Apr 22  4. Information Technology & Security – to be completed in conjunction with the assigned ICT officer (designated through Business Partner)  Technology, systems and software	In accordance with BFC Corporate Privacy Notice. Will be discussed with service providers during the mobilisation period,	betwee	en Jai	า 22-	Apr
In accordance with BFC Corporate Privacy Notice.  Will be discussed with service providers during the mobilisation period, between Jan 22-Apr 22  To data portability – to request a copy of their data in a structured, commonly used and machine readable format (note: this right will only apply in limited circumstances)  If so, how?  In accordance with BFC Corporate Privacy Notice.  Will be discussed with service providers during the mobilisation period, between Jan 22-Apr 22  4. Information Technology & Security – to be completed in conjunction with the assigned ICT officer (designated through Business Partner)  Technology, systems and software	have the decision reviewed (i.e. human intervention?)	Yes	$\boxtimes$	No	
structured, commonly used and machine readable format (note: this right will only apply in limited circumstances)  If so, how? In accordance with BFC Corporate Privacy Notice. Will be discussed with service providers during the mobilisation period, between Jan 22-Apr 22  4. Information Technology & Security – to be completed in conjunction with the assigned ICT officer (designated through Business Partner)  Technology, systems and software	In accordance with BFC Corporate Privacy Notice. Will be discussed with service providers during the mobilisation period,	betwee	en Jai	า 22-/	Apr
In accordance with BFC Corporate Privacy Notice. Will be discussed with service providers during the mobilisation period, between Jan 22-Apr 22  4. Information Technology & Security – to be completed in conjunction with the assigned ICT officer (designated through Business Partner)  Technology, systems and software	structured, commonly used and machine readable format (note: this right will only apply in limited circumstances)	Yes	$\boxtimes$	No	$\boxtimes$
the assigned ICT officer (designated through Business Partner)  Technology, systems and software	In accordance with BFC Corporate Privacy Notice. Will be discussed with service providers during the mobilisation period,	betwee	en Jai	า 22-	Apr
		-		า wit	h
Will the preject introduce new or smend existing technology					
systems or software?  If yes, what will be used		Yes		No	$\boxtimes$

Yes  $\Box$ 

No 🛛

Are you using automated processing systems for criminal law

processing?

ICT Security Questionnaires									
Please tick <b>ONE</b> of the following boxes to indicate which of the ICT security questionnaires apply (one will apply to all projects with an ICT component). These questionnaires [which can be found are intended to detail the technical security that is / will be in place to protect the data. When you have completed the relevant questionnaire, embed it in the supporting documents section.									
If you have not completed one of the questionnaires, please consult you partner for support	our ICT b	usin	ess						
Externally Hosted Application Questionnaire completed & embed required where a system or application used by BFC is hosted by an eorganisation/service provider, or if it is Cloud/Internet based (to be conthe provider) N/A	xternal npleted b	ıy							
Third Party Processing Questionnaire completed & embedded – where data processing activities are completed by employees from a torganisation (generally as part of outsourcing a business function) - to completed in conjunction with the third party N/A	hird part be	/							
Internal System Security Assessment completed & embedded - If system or application used is run by BFC ICT Services - to be comple conjunction your ICT Business Partner (or their nominee) N/A	ed in								
There is no BFC/IT aspect to this DPIA. The service provider of the service will use a systems used by BFC	stem that	will b	e entir	ely					
ICT engagement / support and approval									
Has an BFC ICT Business partner been involved in developing this proposal?	Yes		No	$\boxtimes$					
If YES, name the ICT Business Partner:			1						
If NO, please consult your ICT Business Partner before progressi aspect to the project / initiative.	ng if the	re is	an IC	T					
ICT comments from Elise Battison: Whilst there is no new system introd	duced fro	т оі	ır						
perspective you will need to ensure that those on the framework follow									
regards to data security for any information they are holding on clients									
expectation on their data security and data retention. This will be covered by the security and data retention.	ed by the	Data	а						
Sharing Agreement.  Systems Operating Procedures									
This section explores the documented controls in place for a business	system	or dis	screet						
use of a business system (e.g. the general BFC meeting rooms system reconfigured for use by a particular service).	,								
All BFC information systems must have a system owner – see BFC sydescriptor.	stem ow	ner r	<u>ole</u>						
Information systems should have standard operating procedures for a to ensure that they are understood, assigned to the right staff and can consistently. A template can be found <u>HERE.</u>			a syst	em					
A good practice example is available from the DPO bob.miller@brac	knell-for	est.ç	jov.u	k					
Is this is a DPIA for a business system / discreet use of a	Yes		No	X					
If yes, who is the system owner (name & role)	 n/a		<u> </u>						
Is there a system manager / administrator	n/a								
(name & role)  Are there documented system operating procedures setting out	1,,	$\overline{}$		$\overline{}$					
the controls in place to use the system (e.g. user access control etc) – N/A	Yes	Ш	No						
Do these cover all of the essential requirements included in the	Yes		No						
template document referenced above – N/A			1						

N/A	nts been embedded w	here they ex	kist)?		Yes	Ш	No	Ш			
If not, please explair	n:										
If there are no or on	y partial system opera					n wh	at pla	ıns			
N/A	31.				,						
Is access to the syst business need to se N/A	tem confined to only to e the data?	hose that ha	ave a		Yes		No				
	ion systems are involvowned and operated b										
ICT comments (to in mitigations)	clude any risks, the so	everity of th	ose risks	and	d recom	mer	ided				
	tween BFC and service oviders meet best practi										
ICT sign off name	Elise Battison	Date of sign	n off	30	)/11/20	20					
Procurement Details Will the project / init exercise?	to be completed in orger in Central Procusion in Central Procusion in Central Procuse in	rement / ten	der		Yes		No				
If NO, please proceed	I to next section						anayı				
Will this process follows		When do you expect the procurement exercise to commence? 11/02/2021									
& contracting in relation to data protection?											
If NO, why and what		1?		S			No	ers.			
To be completed in t	tion to data protection equivalent controls when the post-procurement	n? vill be in place DPIA review	ce?		Yes		No	ers.			
To be completed in t	tion to data protection equivalent controls w	n? rill be in plac	ce?	31	Yes	25	No	ers.			
To be completed in the Contract start date Supplier Name Supplier Name(s) and	tion to data protection equivalent controls we he post-procurement 01/09/2021  I whether they are accreated and additional transfer of the post-procurement of the post-procur	DPIA review Contract e	v. end date	31   A(	Yes  1/08/202  ccredite e of Co	25 ed nduc					
To be completed in the Contract start date Supplier Name Supplier Name(s) and ISO27001; Cyber Essistent contracts/ 'lot' winners	tion to data protection equivalent controls we he post-procurement 01/09/2021  I whether they are accreated and additional transfer of the post-procurement of the post-procur	DPIA review Contract e edited to a re	v. end date	31   A(	Yes  1/08/202  ccredite e of Co	25 ed nduc					
To be completed in the Contract start date Supplier Name Supplier Name(s) and ISO27001; Cyber Essistent contracts/ 'lot' winners	tion to data protection equivalent controls we the post-procurement 01/09/2021  I whether they are accreatentials etc.). Add additions.	DPIA review Contract e edited to a re	v. end date	31   A(	Yes  1/08/202  ccredite e of Co	25 ed nduc					
To be completed in the Contract start date Supplier Name Supplier Name(s) and ISO27001; Cyber Essistent contracts/ 'lot' winners Not known at this stage	tion to data protection equivalent controls where the post-procurement 01/09/2021  I whether they are accreated accordance in the post-procurement accreated accordance in the post-procurement has been to the post-procurement has be	DPIA review Contract e edited to a reonal entries a	v. end date ecognised as require	31 Ac Cod d for	Yes  1/08/202 ccredite e of Cor	25 ed nduc vork					
To be completed in the Contract start date Supplier Name Supplier Name(s) and ISO27001; Cyber Essistent contracts/ 'lot' winners Not known at this stage  Procurement commerceommended mitig	tion to data protection equivalent controls where the post-procurement 01/09/2021  I whether they are accreated accordance in the post-procurement accreated accordance in the post-procurement has been to the post-procurement has be	DPIA review Contract e edited to a reconal entries a not started sks, the sev	v. end date ecognised as require	311 A	Yes  1/08/202 ccredite e of Core framev	25 ed nduc vork					

# 6. Legal Basis for processing - To be completed with guidance from Legal Services if necessary

What is the legislation / authority under which you provide a service that gives rise to the need for the processing of personal data (e.g. Children Act (1989), Children Act (2004), Localism Act (2011), Crime and Disorder Act (1998), Fire and Rescue Services Act (2004), Data Protection Act (2018), Human Rights Act (2018), Health and Social Care Act 2012 (as amended by the Health and Social Care (Safety and Quality) Act 2015).

Care Act 2014

Legal basis for processing							
Personal Data		Special Categories of Personal	Data				
Consent		Explicit Consent					
Contracts		Employment, Social Security, Social	ial Protection				
Legal Obligation		Vital interests where the data subjuncapable of giving consent	ect is	$\boxtimes$			
Vital interests	$\boxtimes$	Not for profit organisation					
Task in the public interest / under official authority	$\boxtimes$	Made public by the data subject					
Legitimate interest (only applicable in limited		Legal claims/judicial					
circumstances).		Substantial public interest -Please detail the appropriate condition(s) for processing under Schedule 1 of the Data Protection Act 2018					
		health or social care where the pro- carried out under the responsibility	Medicine/Employee capacity, medical diagnosis, health or social care where the processing is carried out under the responsibility of a health / social work professional or another person who				
		Public Health					
		Archiving, Scientific and Historical Statistical Purposes in the public in					
Consent - consent will only	/ be th	e basis for processing in exception	onal circums	stances			
(Follow this link to view the	e BFC	procedure for obtaining and man					
Is the data processing carri			Yes 🛛	No 🗆			
will be under common law		BFC relevant policies we will seek than data protection law	consent bu	it that			
Land Camina assuments		•					
Legal Services comments Has Legal Services been co	onsulte	ed on the DPIA?	Yes 🛛	No 🗆			
•			162 🖂	NO 🗆			
Name of lawyer: Bob Miller If NO why?	18/12/	20					
Is Legal Services content w processing in the context of			Yes 🛚	No 🗆			
Legal comments / advice (trecommended mitigations)	o inclu	ide any risks, the severity of thos	e risks and				

# 7. Risk Review - To be completed by business owner with support from Audit and Risk Management Team

The following is the Council's risk assessment matrix. It combines a risk rating from low to very high, derived from a combination of the likelihood of a risk occurring, coupled with the impact if it does. It, and the Likelihood and Impact scoring guides below should be used to assign pre and post mitigation risk scores in the risk log in the following section.

## APPENDIX 2 RISK MATRIX

# LIKELIHOOD

	1	2	3	4	5
1	Low	Low	Low	Low	Medium
2	Low	Low	Low	Medium	Medium
3	Low	Medium	Medium	Medium	High
4	Medium	Medium	High	High	High
5	Medium	Hiigh	High	High	High

**IMPACT** 

# Likelihood:

- 5 Very High
- 4 High
- 3 Significant
- 2 Low
- 1 Almost Impossible

#### Impact:

5 Catastrophic 80%+
4 Critical 51% - 80%
3 Major 21% - 50%
2 Marginal 6% - 20%
1 Negligible 0% - 5%

The risk log below should detail <u>privacy</u> risks that the project/initiative may give rise to; mitigations with completion dates; pre and post-mitigation risk ratings and mitigation action owners (i.e. the name of the person who is responsible for carrying out the actions required to mitigate the risk(s). The Information Asset Owner / Project Sponsor etc. will be accountable for ensuring the mitigations are completed. Mitigating actions should be incorporated in project plans.

# This information should be incorporated into the project plan/ proposal documentation

**KEY:** L = Likelihood of the risk occurring I = Impact of the risk occurring [see BFC risk matrix to apply scoring 1 to 5 in each case to drive a score]

#	Risk Description		k Description Pre-Mitigation		Mitigating Action(s) and Action Owner	Due	Status	Pos	Post-Mitigation		
	There is a risk that Giving rise to	L	I	Risk	(i.e. who is responsible for the action)	Date		L	I	Risk	
e.g.	Mobile equipment (laptops) will be lost resulting in loss of / unauthorised access to personal data	4	5	Н	Laptops to be encrypted by ICT prior to roll- out. Reporting system for lost equipment in place: Owner: Mandy Jones	30/9/18	Live	2	4	M	
e.g. <b>9</b>	Data will be accessed by people who are not authorised to view it resulting in increased privacy risks	5	3	Н	Access controls to be set within CareCounts system and administered by X. Reports will be generated every X months and access will be checked by Y with action taken accordingly. Owner: Bob Smith	31/12/18	Live	2	3	L	
1	Laptops or mobile phones may be lost resulting in the loss of, and/or unauthorised access to personal data	3	4	М	The service provider will be required to operate a high level of security on all IT equipment, including encryption and high level of password protection Owner: Service provider	1/4/22	Live from mobilisation	3	1	L	
2	The service provider has ICO enforcement notices or decision notices issued against them	2	4	M	The service provider will be on an approved framework which means that they would have already undergone due diligence exercise by way of a preselection questionnaire. In addition, the council to exercise due diligence by way of screening questions directed at potential insurance providers during the procurement process. The council to check ICO website for ICO enforcement	1/4/22	Live from mobilisation	1	3	L	

3	The service provider fails to exercise good data protection practices putting the service users personal and sensitive data at risk	2	4	M	notices or decision notices before offering a contract to successful bidders  The council to undertake a risk assessment of tenderers to ensure that they exercise good data protection practices, for example, ensuring staff undergo GDPR training and to enter into a data sharing agreement/contractual agreement with the provider	1/4/22	Live from mobilisation	1	3	L
4	The TUPE personal data transferred from outgoing service to the council is to be forwarded to bidders to assist bidders to determine whether they want to make a bid. The bidder fails to comply with the GDPR and/or Data Protection Act 2018 or commits a data breach putting employee personal data at risk and damaging the councils corporate reputation	3	5	Н	Bidders are required to sign a data processing agreement which will include a confidentiality clause.  The risk will be further reduced, as the hope is that all current providers will apply to be on the framework. Where this happens, and the provider is successful, this will reduce the level of TUPE information that could apply	1/4/22	During procurement stage	2	3	L
9 <b>23</b>										
6										
7										
8										
9										

# 8. Sign-Off, Advice and Approvals

Sign-off by Business Owner									
This DPIA is an accurate account of the project / initiative and Data Protection and Security measures that will be applied. Outstanding risk mitigations will be incorporated into project plan.									
Comments:									
Name	Alison Cronin			Date	18/12/2020				
Signature	A. C.								
DPO Advice									
The DPO's advice is based on an assessment of the DPIA and whether proportionate and appropriate technical and organisational measures have been put in place to uphold an individuals' right to privacy.									
Recommendation, c			•						
Approve DPIA as drafted			Defer pending further risk mitigation						
Reject DPIA as drafted			Refer to	to ICO					
DPO comments / adv	vice (including	date fo	r review)	):					
Name	Bob Miller <b>Date</b> 18/12/2020								
Signature	Bch Miller								
SIRO/Caldicott Guardian decision  Before signing the DPIA, the SIRO/Caldicott Guardian must ensure that they have considered advice of the Data Protection Officer (DPO) and are satisfied that the impact assessment is robust, has addressed all the relevant issues and that appropriate actions have been taken. Where the advice of the DPO has not been accepted, the rationale should be set out below.									
Decision, comments and sign-off									
Have you considered and accepted the DPO's advice Yes ⊠ No □									
If NO, please record rationale:									
Approve as drafted			Approve subject to conditions below						
Defer pending further risk mitigation			Reject as drafted						
Refer to ICO									
Comments:									
Name:	Kevin Gibbs			Date:	12/01/2021				
Signature:	a: An			By email: 12/01/2021					

DPIA approval details logged on the DPIA tracker	Click here to enter a date.

# 9. Supporting Documents [insert relevant documents]

The business owner Project Manager should embed relevant documents in this section.

Document	Title/Summary					
DPIA supporting documents						
Summary DPIA	W					
	Summary%20data%					
	20protection%20im;					
DPIA Checklist [DPO to embed] DPO to	[Embed Doc]					
add	[2564 566]					
Legal						
Including: Information Security Questionnaires; Privacy Notices, Consent Forms,						
Information Sharing Agreements, Data Processing Agreements, documentation of suitable						
safeguards for transfers of personal data to a						
To be added once	[Embed Doc]					
developed	[Embad Dool					
Project	[Embed Doc]					
Project Including: Business cases, PIDs, training documents, procedures						
To be added once developed	[Embed Doc]					
To be added offer developed	[Embed Doc]					
Design & ICT Security	[2111864 866]					
Including: Spec, Security Assessments, Network Diagrams etc.						
To be added once developed	[Embed Doc]					
	[Embed Doc]					
Procurement						
Including: IG evaluation(s), Contract/Agreement						
To be added once contracts issued and	[Embed Doc]					
signed	[Freehaat Data]					
Amprovol	[Embed Doc]					
Approval Where signoff has been conducted by email						
Where signon has been conducted by email	[Embed Doc]					
	[Embed Doc]					
	[Ellipod Boo]					



Document is Restricted

